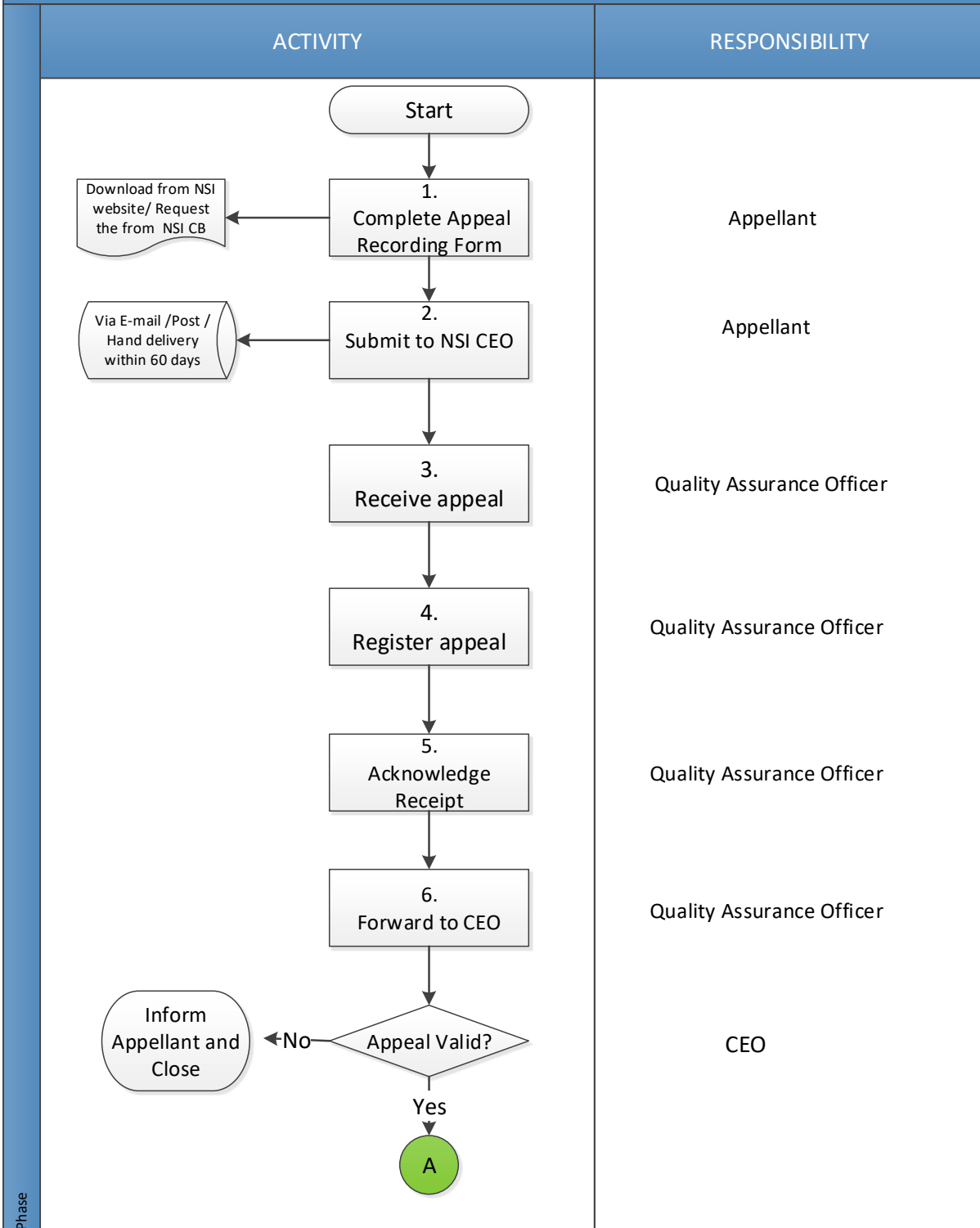




APPEAL HANDLING PROCESS



Phase



APPEAL HANDLING PROCESS

ACTIVITY	RESPONSIBILITY
<pre>graph TD; A((A)) --> B[7. Appoint Appeal Committee]; B --> C[8. Investigate appeal]; C --> D[8. Conclude and submit Investigation report to CEO]; D --> E[9. Review report and take corrective action]; E --> F[10. Inform Appellant of the Outcome]; F --> G{Appellant satisfied?}; G -- No --> H[Re-appeal]; G -- Yes --> I([Close]);</pre>	<p>CEO</p> <p>Appeal Committee</p> <p>Appeal Committee</p> <p>CEO</p> <p>CEO</p>

Phase