



NEWSLETTER

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NAMIBIAN STANDARDS INSTITUTION

IMPROVING LIVES THROUGH QUALITY MANAGEMENT



ABOUT NSI



Vision

To be recognized as the centre of excellence for standardisation in Namibia.

Mission

Promoting standardisation of products for the safety of consumers, protection of the environment and improved access to global markets.

Brand Promise

Creating peace of mind.

Core Values

The NSI's core values and their descriptions that the staff members of the NSI should uphold in the execution of the duties are as follows:

CORE VALUES

DESCRIPTIONS

Stakeholder and Customer Centricity

Our business focus on creating a positive experience for our customers and stakeholders. The customers and stakeholders are at the centre of our business' operations and philosophy. We are focusing on delighting our customers both internally and externally.

Responsiveness

We are quick to respond to the needs and service requests of all our stakeholders. We operate our business efficiently through effective business processes.

Integrity and Ethics

We are honest, truthful and accurate in upholding our mandate.

Respect for People

We acknowledge and celebrate the knowledge and achievements of others and recognize the diversity of our people.

Excellence and Quality

We strive to provide the best in everything that we do according to best practices and create a culture of continuous improvement.

Accountability

We take ownership of every task assigned and ensure its completion accurately and timely. We are intrinsically motivated.

CEO'S DESK

**“I AM CONVINCED
THAT WE ARE ON
THE RIGHT PATH
AND OUR
EFFORTS ARE
BEARING
TANGIBLE
FRUITS”**



Dear NSI clients and stakeholders

The NSI management team met in February 2020 to craft the 2021 – 2026 Integrated Strategic Business Plan in line with guidelines set by the Ministry of Public Enterprises.

Amongst the identified areas of focus for the NSI is to continue with the implementation of the National Quality Infrastructure, reduce technical barriers to trade and improve customer and stakeholder relations to ensure our products and services are efficient and effective. I am convinced that we are on the right path and our efforts are bearing tangible fruits.

The NSI's operations are centred on quality management, to this end, I am pleased to inform you that the NSI Testing Centre maintained accreditation following an assessment by the SADCAS Accreditation Approvals Committee carried out in December 2019. The NSI was granted the unique accreditation number TEST-1 0020 (Microbiological Analysis) for the award of full accreditation scope:

Microbiological Analysis to ISO/IEC 17025:2017 – Food Products; Fish and Fisheries Products, Meat and Meat Products, Poultry and Poultry Products, Shellfish, Ready-to-eat-foods, Water (Potable, Bottled and Wastewater).

The approval finalized the accreditation initial assessment and signals the transfer from SANAS to SADCAS accreditation for the Testing Centre. Further, Metrology, Testing and Inspection and the Certification Departments retained the accreditation to NAMS/ISO 17025, NAMS/ISO17020 and NAMS/ISO 17021 while the Standards Development and Coordination department and the Corporate Communications, Marketing and Human Resources department will implement the quality management system in the 2020 financial year.

All these efforts are geared towards enhancing our customer experiences through the provision of quality and efficient products and services. Your support is invaluable to us and thus we will continue to serve you diligently.

Chie Wasserfall
Chief Executive Officer

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NSI DONATES LAPTOP TO VISUALLY IMPAIRED GRADUATE



“You have made my life better” - Teresius

“You have made my life better” were the words of visually impaired graduate Ndapewa Teresius during her acceptance speech after being awarded a laptop sponsored by the Namibian Standards

Institution (NSI) for being the most innovative student in the National Disability Council of Namibia Entrepreneurship Training Programme for 2019.

Ndapewa Teresius could not hold back her excitement when she received the laptop worth N\$5000.00 from NSI CEO, Chie Wasserfall at a graduation ceremony held in November 2019 in Windhoek. “Thank you very much NSI, you have really made my life so much better”, she said adding that “I want to further my studies in office administration and with this laptop I can download books and use the visually impairment software to read them”.

At the occasion, deputy Minister of Disability Affairs in the Office of the Vice President, Alexia Manombe-Ncube commended the NSI and other corporate companies that had sponsored the event and urged them to keep on investing in communities. She also urged graduates to use the skills they had garnered from their



NSI CEO Chie Wasserfall with Ndapewa Teresius at the graduation ceremony



Creating
Peace of Mind

Namibian Standards Institution

The Namibian Standards Institution (NSI) was established in terms of the Standards Act, 2005 (Act No. 18 of 2005). The primary role of the NSI is to promote Standardisation and Quality Assurance in industry, commerce and the public sector in Namibia, with the aim of improving product quality, industrial efficiency and productivity, and to promote trade, so as to achieve optimum benefits for Namibia

- ✓ Testing and Inspection,
- ✓ Metrology,
- ✓ Certification,
- ✓ Standards Development



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courses to create better opportunities for themselves.

more sustainably. So far, the programme has graduated 146 entrepreneurs since its inception in 2014.

Ndapewa is one of 21 students with disabilities who graduated from the programme offered by the Namibia University of Science and Technology (NUST) in collaboration with the National Disability Council of Namibia (NDCN). The programme aims to equip persons with disabilities with the skills and knowledge required to start and run their business operations



Graduates posing for a picture with all sponsors and dignitaries.



NAMIBIAN STANDARDS INSTITUTION

creating peace of mind

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Chie Wasserfall
Chief Executive Officer



STANDARD DEVELOPMENT

Products: The quality and safety of goods and services.

Processes: The conditions under which products and services are to be produced, refined and packaged.

Management Systems: Systems that help organisations to manage their operations are often used to create a framework within which an organisation consistently achieves the requirements as set out in product and process standards.



CERTIFICATION

The NSI Certification Body (CB) provides conformity assessment services that give organizations the assurance that their products and services consistently conforms to predefined International and/or Namibian standard, customer requirements and applicable legislation. The CB offers, Product Certification (Standard Mark) and Management System Certification to the Namibian business community in accordance with the requirements of ISO/IEC 17065 and ISO/IEC 17021-1 respectively.



TESTING & INSPECTION

The Testing Centre is based in Walvis Bay in the light industrial area. The laboratory renders services both to government and private institutions. Commercial customers include fishing industry, various food producers, local authorities, water bottling companies, mines, cleaning companies other private industry. Customers needing analysis are encouraged to approach the laboratory to engage on services on offer.



METROLOGY

Metrology is defined as the science of measurement. This science is divided into three categories that namely scientific metrology which deals with the organization, development and maintenance of measurement standards, Industrial metrology that deals with the assurance of the adequate functioning of measurement instruments used in industry, including production and testing processes, last but not least is Legal Metrology concerned with measurements where these influence the transparency of economic transactions human health and protection of the environment.



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NSI APPOINTED TO ENFORCE CEMENT REGULATIONS



Stakeholders from various industries attended the stakeholder session in Walvis Bay, Erongo Region.



Ms Lorna Shikongo-Kuvare, GM: Certification addressing stakeholders in Walvis Bay.

The Minister of Industrialisation, Trade and SME Development, Honourable Tjekero Tweya has appointed the Namibian Standards Institution (NSI) as the implementation authority of the recently gazetted Cement Regulations.

The Government, through the Trade Ministry declared as mandatory the compliance with the Namibian Standard (NAMS) on Cement (NAMS/EN 197-Composition, Specification and Conformity Criteria for Common Cement). With the appointment of the NSI as the implementation authority, a structured framework has been established by the NSI's Certification Body (CB) to enforce the administration of the Cement Regulations to facilitate the registration of locally manufactured

cement, as well as the approval of cement imported into Namibia.

The expectation is that imported cement should already be deemed compliant to the requirements of the Cement Regulations upon entry into Namibia, and accompanied by the necessary documentation (e.g. Cement Import Licence and /or Attestation of Conformity) to demonstrate such compliance. This process can either be done by the NSI or by conformity assessment bodies in the country of origin, where Mutual Recognition Agreement (MRA) with the NSI exists.



“IMPORTERS AND MANUFACTURERS HAVE SINCE BEEN ADVISED TO ACQUAINT THEMSELVES WITH THE REQUIREMENTS CONTAINED IN THE CEMENT REGULATIONS”

Due to limitations in human resource capacity, the NSI will not have representation at the various ports of entry, hence the collaboration and the signing of the Memorandum of Understanding with the Customs and Excise Department of the Ministry of Finance to facilitate the necessary controls at the various ports of entry. The MoU is aimed at establishing the roles and responsibilities of each party, as they relate to the facilitation of the enforcement of compliance with applicable legislative instruments by importers of goods into the Namibian market and exporters of goods to regional and international markets.

Importers and manufacturers have since been advised to acquaint themselves with the requirements contained in the Cement Regulations, and approach the NSI (as the duly appointed enforcement agency) to obtain more information on the registration and approval of cement products.

NSI HONOURS INDUSTRY EXPERTS



From left to right – NSI CEO Mrs. Chie Wasserfall, Ministry of Industrialization, Trade and SME Development Executive Director Amb. Steve Katjiuanjo, NSC Chairperson Prof. Martha Kandawa-Schulz during the commemoration of 2019 World Standards Day

The Namibian Standards Institution (NSI) once again honoured institutions and individuals from various industries who excelled in pursuit of excellence for the quality of their products, systems and services at an award ceremony held on 17 October 2019 at a ceremony held in Windhoek.

The award ceremony was held simultaneously with World Standards Day commemoration which was themed ‘Video Standards Setting Global Stage.’

In his keynote address, the Minister of Industrialisation, Trade and SME Development, Hon Tjekero Tweya highlighted that the concepts of standardisation and quality enhancement continues to play a vital role in the country’s national development agenda.

“The maintenance of standards development and coordination is of critical importance in our country as it allows us

to engage continuously in international trade despite challenges associated with ever-



increasing stringent requirements of international trade export and import markets”, he stressed. The Minister added that “requirements for international trade are based on high expectations placed on traded goods, commodities and services in terms of quality. This can only be achieved through regulations guarded by a Standards body such as the NSI.” He also lauded the NSI for maintaining continued growth and advancement in areas of standardisation and quality management infrastructure stating that “I must state here that I am extremely proud of our national quality body, the NSI”.

The Minister’s message was delivered by the Executive Director in the Ministry of Industrialisation, Trade and SME Development, Ambassador Steve Katjuanjo.

List of 2019 NQA winners

1. SME Company of the Year

- Namibian Plastics and Packaging Distributors

2. Large Enterprise Company of the Year (Joint winners)

- Namibia Breweries
- Etosha Fishing Corporation

3. SME Product of the Year

- Namibia Plastics and Packaging Distributors

4. Large Enterprise Product of the Year

- Namibia Breweries

World Standards Day is commemorated annually.



Individuals and companies that won national awards received direct entry to participate and compete in the SADC Quality Awards scheduled for March 2020 in Johannesburg, South Africa.

CSN, NSI CONDUCTS STAKEHOLDER WORKSHOP



The Namibian Standards Institution in collaboration with the Commonwealth Standards Network (CSN) hosted a stakeholder engagement workshop from 22 – 24 January 2020 which was aimed at raising awareness of the benefits and use of international standards and empowering countries to take a more active role in standards development.

The three-day session which was staged in Windhoek empowered stakeholders with skills necessary to support domestic standards development and effective use of international standards for trade.

The CSN is an organization that aims to tackle non-tariff barriers and promote strong trade amongst all Commonwealth states through the participation, adoption and implementation of international standards. Namibia as member of the Commonwealth, is also empowered in having a stronger voice in the international standards community – something that has benefits on a global market system.

At the official opening, NSI CEO Mrs Chie Wasserfall underscored the importance of International standards stating that they “play a vital role in the promotion and maintenance of

sustainable socio-economic growth.” She expressed hope that stakeholders will be empowered to take conscious decisions to participate in standardization processes in line with internationally established practices.

Topics covered during the three days gathering include but not limited to:

Overview of Standards Background and Benefits

- Technical Regulations, Standards and the TBT agreement
- Namibia’s trade and regulatory environment
- Standards as a Tool for Policy makers
- An Overview of National Quality Infrastructure

The session was well attended by over 80 representatives and experts from various private and public institutions. Various stakeholders commended the NSI and the CSN for the initiative and urged the National Standards Body to create more platforms of this nature in future.

A List of Namibian adopted standards in 2019

No	Title	Number of Pages	Amount payable as per schedule in Government Gazette No. 249 (tax Excl)
1	NAMS/SANS 585: 2019 The production of frozen fish, marine molluscs, and products derived	61 pages (61-70)	N\$ 585.00
2	NAMS/SANS 587: 2019 Canned fish, canned marine molluscs and canned crustaceans, and products derived therefrom	91 pages (81-100)	N\$ 683.00
3	NAMS/ISO 45001: 2018 Occupational health and safety management systems - Requirements with guidance for use	54 pages (51-60)	N\$ 557.00
4	NAMS/SANS 1051-1:2019 Braking Part 1: General	25 pages (24-26)	N\$ 312.00
5	NAMS/SANS 1447-1:2019 Braking (Motor & Towed vehicles, designed for low speed or for use off public roads) Part 1: Low speed vehicles	17 pages (17-18)	N\$ 192.00
6	NAMS/SANS 10181:2019 The measurement of noise emitted by road vehicles when stationary	13 pages (13-14)	N\$ 145.00
7	NAMS/SANS 1080:2019 Restraining devices (safety belts) for occupants of adult build in motor vehicles (Revised requirements)	62 pages (61-70)	N\$ 582.00
8	NAMS/SANS 1329-4:2019 Retro-reflective and fluorescent warning signs for road vehicles Part 4: Retro-reflective chevron signs and decals	19 pages (19-20)	N\$ 228.00

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No	Title	Number of Pages	Amount payable as per schedule in Government Gazette No. 249 (tax Excl)
9	NAMS/SANS 10232-1:2019 Transport of dangerous goods - Emergency information systems Part 1: Emergency information system for road transport	32 pages (30-32)	N\$ 387.00
10	NAMS/SANS 10232-3:2019 Transport of dangerous goods - Emergency information systems Part 3: Emergency response guides	13 pages (13-14)	N\$ 145.00
11	NAMS/SANS 513:2019 Retro-reflectors (reflex reflectors)	19 pages (19-20)	N\$ 228.00
12	NAMS/EN 81-3:2000:2019 Safety rules for the construction and installation of lifts - Part 3: Electric and hydraulic service lifts	23 pages (21-23)	N\$ 277.00
13	NAMS/EN 81-80:2019 Safety rules for the construction and installation of lifts - Existing lifts- Part 80: Rules for the improvement of safety of existing passenger and goods passenger lifts	33 page (33-35)	N\$428.00
14	NAMS/EN 81-21:2019 Safety rules for the construction and installation of lifts - Lifts for the transport of persons and goods - Part 21: New passenger and goods passenger lifts in existing building	33 page (33-35)	N\$428.00
15	NAMS/EN 81-20:2019 Safety rules for the construction and installation of lifts - Lifts for the transport of persons and goods - Part 20: Passenger and goods passenger lifts	165 pages (151 and above)	N\$959.00
16	NAMS 0007: 2019 Requirements for cultured and fermented cow milk products	15 pages (15-16)	N\$ 168.00
17	NAMS/ISO 31000: 2019 Risk management – Guidelines	26 pages (24-26)	N\$ 312.00



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