

NAMS/ISO 10005: 2019

Second Edition

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Third Edition 2018-06

NAMIBIAN STANDARD

Quality management – Guidelines for quality plans

This Namibian standard is the identical implementation of ISO 10005:2018 and is adopted with the permission of the International Organization for Standardization

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Second Edition

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National Foreword

This NAMS/ISO 10005:2019 standard is identical with (*the third edition of*) International Standard ISO 10005:2018 Quality management – Guidelines for quality plans. The Namibian Standards Institution technical committee responsible for the adoption of this standard is Technical Committee 2 on Quality Management and Quality Assurance.

No amendments, omission and additions have been made to the original ISO standard.

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Quality management — Guidelines for quality plans

Management de la qualité — Lignes directrices pour les plans qualité



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Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

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For an explanation on the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT) see the following URL: www.iso.org/iso/foreword.html.

This document was prepared by Technical Committee ISO/TC 176, *Quality management and quality assurance*, Subcommittee SC 2, *Quality systems*.

This third edition cancels and replaces the second edition (ISO 10005:2005), which has been technically revised.

The main changes compared with the previous edition are as follows.

- a) It applies the terminology from ISO 9000:2015, which includes changes to key definitions, such as:
- 1) for the definition of "quality plan" (see 3.2), which has been modified to replace the phrase "procedures and associated resources to be applied when and by whom" by "actions, responsibilities and associated resources";
 - 2) for the definition of "specific case" (see 3.3), which has been modified to make reference to "service", as ISO 9001:2015 now refers to "products and services" and no longer just to "products";
 - 3) the replacement of the terms "documentation" and "record" by the term "documented information", which is generally used in ISO management system standards to include both "procedures" and "records" which are not necessarily distinct from each other in a digital environment (documented information needed to support process operation is "maintained", which means that it is established and updated as required; documented information that provides evidence of conformity with requirements is "retained" which means that it is protected from unintended alterations).